



RECEIVED

2013 OCT 21 PM 12:29

SC PUBLIC SERVICE  
COMMISSION

247341  
2013-10-14  
October 16, 2013  
Via U. S. Mail

South Carolina Public Service Commission  
Clerk's Office  
101 Executive Center Dr.  
Columbia, SC 29210

RE: Contact Update Change for Verizon Long Distance LLC

Dear Ms. Boyd:

This letter is to notify you of the following changes to the Regulatory Contact information for Verizon Long Distance LLC.

Also enclosed with this letter is the South Carolina PUC Authorized Utility Representative Form for Telecommunications Carriers.

Effective October 1, 2013, John D. Broten is no longer President of the Company. He has been replaced by Kathleen Sullivan. Ms. Sullivan's information is as follow:

Kathleen Sullivan - Director Product Management  
Consumer and Mass Markets  
One Verizon Way  
Mail Code: VC21E010  
Basking Ridge, NJ USA 07920  
kathleen.ann.sullivan@one.verizon.com  
(908) 559-3678 (Work)  
(908)-766-3478 (Fax)

Effective September 1, 2013, Cheryl Capps, Manager Regulatory has been replaced by Marie E. Cataldo. Ms. Cataldo's information is as follows:

Marie Cataldo - Manager  
CBM-Planning & Execution  
One Verizon Way  
Mail Code: VC21E027A  
Basking Ridge, New Jersey 07920  
908-559-2563 Phone  
908-766-5267 Fax  
Email: marie.e.cataldo@verizon.com

*And,*

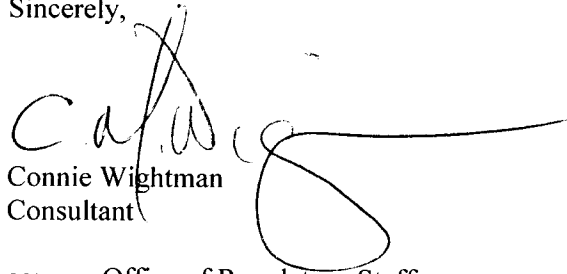
For the Company's Escalation and Problem Resolutions (address and phone number changes):

Renee Marshall, Supervisor-Operational Excellence & Transformation  
221 E. 37<sup>th</sup> Street, 7<sup>th</sup> Floor  
New York, New York 10016  
Toll Free: 1-800-483-5288  
Fax: 212-867-4106  
Email: cr-execd@one.verizon.com

Please update your records as indicated. If you have any questions regarding this change, or questions about any of the other contacts for the Company, please contact me at 407-740-3002 or via email to cwightman@tminc.com.

Thank you for your assistance in this matter.

Sincerely,



Connie Wightman  
Consultant

cc: Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201  
file: VLD - South Carolina  
tms: SCx1300  
Project No. B31-13

Enclosures  
CW/lw

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE:

☒

IXC

☐

CLEC

☐

ILEC

☐

Wireless

CERTIFICATED COMPANY INFORMATION

Verizon Long Distance LLC

Company Name

703-886-8900

Telephone #

Dba/fka

One Verizon Way, Mail Code VC32W545

Mailing Address

Basking Ridge, NJ 07920

City, State, Zip Code

Same

Business Location

Somerset

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

C T Corporation

Registered Agent:

75 Beattie Place, Two Insignia Financial Plaza

Mailing Address:

Greenville, SC 29601

City, State, Zip Code:

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Marie Cataldo

**General Manager** (Include address if different than above.)

908-202-4683

908-599-2563

marie.e.cataldo@verizon.com

Telephone Number

Facsimile Number

E-mail Address

B. Renee Marshall- Supervisor-Operational Excellence & Transformation, 221 E. 37<sup>th</sup> Street, 7<sup>th</sup> Floor  
New York, New York 10016

**Customer Relations / Complaints Representative** (Include address if different than above.)

800-483-5288

212-8674106

cr-execd@one.verizon.com

Telephone Number

Facsimile Number

E-mail Address

C1. Same as B.

**Customer Relations / Complaints Representative for Escalated Complaints** (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

C2. 888-483-7770

**Customer Contact (Toll Free Number)**

D.

**Engineering Operations** (Include address if different than above.)

Telephone Number

Facsimile Number

E-mail Address

E. Mike Calderwood, Director National Network Management Center

**Test and Repair** (Include address if different than above.)

703-390-7542

703-860-0604

michael.t.calderwood@verizon.com

Telephone Number

Facsimile Number

E-mail Address

F.

**Emergencies** (During non-office hours)

Telephone Number

Facsimile Number

E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Kathleen Sullivan, President and Director

**Regulatory Officer** (Include address if different than above.)

One Verizon Way, Mail Code: VC21E010

Basking Ridge, NJ 07920

(908) 559-3678

(908)-766-3478

kathleen.ann.sullivan@one.verizon.com

Telephone Number

Facsimile Number

E-mail Address

H. Joan Engler, Manager – Finance

**Dual Party Mailings** (Name)

One Verizon Way, Mail Code VC32W545, Basking Ridge, NJ 07920

Mailing Address

908-559-2366

908-766-3576

joan.mengler@verizon.com

Telephone Number

Facsimile Number

E-mail Address

I. Same as H.

**Interim LEC Fund Mailings** (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

J. Same as H.

**Universal Service Fund Mailings** (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

K. Same as H.

**Gross Receipts mailings** (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

L. Same as H.

**Lifeline Mailings** (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

Connie Wightman

This form was completed by (print name)

Consultant

Title

Signature

October 15, 2013

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

**Clerk's Office**

101 Executive Center Drive

Columbia, South Carolina 29210

Office of Regulatory Staff

**Attn: Jeanne Gordon**

1401 Main Street, Suite 900

Columbia, South Carolina 29201

(Rev. PSC

01/2010

)